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Introduction to Monthly Enrollment Verification

1. What is monthly enrollment verification?

2. Who needs to verify their enrollment?

All Post9/11 GI Bill students need to verify enrollment every month, but this requirement will be rolled out in phases through the 2022/022 school year Currently, the monthly verification requirement is only being applied to Post/11 GI Bill studentstanstitution of Higher Learning (IHL) and certain Non College Degree (NCD) facilities who also receive Monthly Housing Allowance (MHA) and/or kicker payments Later phases will include additional populations of Post GI Bill students.

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3. When dostudents need to start verifying their enrollment?

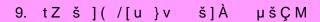
This requirement is being rolled out in phases through the 200212 school year based othe type of facility you are attending

Students attending Nocollege Degree (NCD) facilities for terms starting after August 1, 2021.

Students attending Institution of Higher Learning (IHL) facilities for terms stanting after December 17, 2021.*



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Post9/11 GI Bllstudents who are on active duty are not eligible for MHA payments and will not be affected until a later date.

10. How will I know if the enrollment information my school submitted is accurate?

You can find your enrollment information on your awarder from VA or ask your School Certifying Official.

11. What happens if I report a change to my enrollment?

If you indicate that your enrollment information has changed, VA will contact your school to receive your updated enrollment information. Please workth your School Certifying Official to ensure they have accurate information on your enrollment and can update VA of any changes to your enrollment ill help you avoid an overpayment, though it may not completely eliminate the possibility of a debt.

12. Does anything change about how my school will certify my enrollment?

Yes. Your school is now required to certify your enrollment again after the add pperiod has closed to ensure VA has the most accurate enrollment informatiand help eliminate overpayments.

The Verification Process

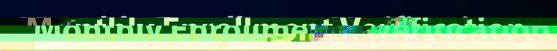
13. How do I verify my enrollment?

Students have the option twerify enrollment via text message or emails strongly recommends ing text or email, but if these options are unavailable two, you may call the Education Call Center (ECC) verify enrollment. Please be advised that calling the ECC may result in long wait times a step yestep guide on how to verify your enrollment you can also check out our video the verification process

14. What has changed since the initial NCD enrollment verification rollout?

Students now have the option to their enrollment via emailin addition to text and phone.

Students who opt out of text messages will be automatically enrolled in email verification have a valid email address on file.



- 15. How does the text optionwork?
- A. If you need to verify enrollment and has a current. S-based mobile number on file for your GI Bill benefits as your enrollment period approaches will receive

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- C. On the last day of each month, you will r] À v u] o Á]šZšZ μ i š o]v U ^ š]}v s Œ](Ç z}μŒ D}všZσ^Ço všŒ}ø o U v ušÇX v Œ}o o uto w ešrify yo šrZ u _ v Œ}o o u v šX / (Ç}μ }v [šwith ino 14 šlays, the lim/ks jinv your email will expire and you will need to call the ECC to verify your enrollment.
- D. If your enrollment status has changed, o š ^ E } U u Ç v Œ } o o u Plšase contact v P X _ your School Certifying Official (SCO) to ensure your enrollment record with VA has been adjusted.
 - 17. How does the phoneption work?

You will contact the Education Call Center (ECC)8884GIBILL1 (1-888-442-4551) and ask a representative to verify enrollment on your behalfou can call at any time the following month.

NOTE: ECC wait times may be high due to the number dents verifying enrollment each month. Please note: if you opt into text message verification or email verification when you call into the ECC, you will not receive a confirmation text or email.

18. Are the text messages secure?

Enrollmentverification via text message is safe and secure. VA will never ask for your personal information, such as social security number or bank account information, via text.

Text verification is not vailable to students with international phone number syou were not automatically opted into email verification will need to call the Education Call Center (ECC) at 001-918-781-5678. The ECC is open Monday through Friday, 7am to 6pm CT.

20. Can I use

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Yes. You can contact the Education Call Center (EC8) A:GIBILL1 (1-888-442-4551) domestically or 001-918-781-5678 internationally to verify enrollment by phone. However, ECC wait times may be high due to the number of students verifying enrollment each month.



29. How long will it take for my payment to arrive after I verify?

The morthly payment process is not impacted by when you verify your enrollment. Payments are scheduled to go out615.95l9E0 (t(00.42far)9i(ur1-5 (s)5 (t)-5 95l9Efur)10 (e)-2u ve419 (r)8yhe m-1o)7 (ut615h

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34. I accidentally opted out of text verification.

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Starting at the end of April 2022, VA will begin utilizing a fixegit short code to send enrollment verification texts. The short code number is 44354. Short code senders are verified by all molecules ca and switching to a short code will allow us to send out texts in a more consistent manner and for you to receive confirmation texts fastelin some situations, VA may also utilize a 202 or 855 fixed number for enrollment verification texts Please note that this phone number is only for verifying enrollment. You will not be able to contact a VA representative by texting or calling the number that messages you. If you have any questions, you should contact your School Certifying Official orubation Call Center. Helpful resources are also available on the enrollment verification website.