



Monthly Enrollment Verification

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Table of Contents

Introduction to Monthly Enrollment Verification.....1
 The Verification Process.....3
 Troubleshooting.....7

Introduction to Monthly Enrollment Verification

1. What is monthly enrollment verification?

Enrollment verification is a new requirement for Post9/11 GI Bill® (Chapter 33) students to verify every month that you are attending classes, but whether your certified enrollment has changed.

2. Who needs to verify their enrollment?

All Post9/11 GI Bill students need to verify enrollment every month, but this requirement will be rolled out in phases through the 2022 school year. Currently, the monthly verification requirement is only being applied to Post9/11 GI Bill students at Institution of Higher Learning (IHL) and certain Non College Degree (NCD) facilities who also receive Monthly Housing Allowance (MHA) and/or kicker payments. Later phases will include additional populations of Post9/11 GI Bill students.

Montgomery GI Bill (Chapter 30) and Montgomery GI Bill Selected Res

3. When do students need to start verifying their enrollment?

This requirement is being rolled out in phases through the 2022 school year based on [the type of facility you are attending](#)

Students attending Non College Degree (NCD) facilities for terms starting on or after August 1, 2021.

Students attending Institution of Higher Learning (IHL) facilities for terms starting on or after December 17, 2021.*



Monthly Enrollment Verification

9. Post-9/11 GI Bill students who are on active duty are not eligible for MHA payments and will not be affected until a later date.

Post-9/11 GI Bill students who are on active duty are not eligible for MHA payments and will not be affected until a later date.

10. How will I know if the enrollment information my school submitted is accurate?

You can find your enrollment information on your award letter from VA or ask your School Certifying Official.

11. What happens if I report a change to my enrollment?

If you indicate that your enrollment information has changed, VA will contact your school to receive your updated enrollment information. Please work with your School Certifying Official to ensure they have accurate information on your enrollment and can update VA of any changes. Promptly notifying VA of changes to your enrollment will help you avoid an overpayment, though it may not completely eliminate the possibility of a debt.

12. Does anything change about how my school will certify my enrollment?

Yes. Your school is now required to certify your enrollment again after the drop period has closed to ensure VA has the most accurate enrollment information and help eliminate overpayments.

The Verification Process

13. How do I verify my enrollment?

Students have the option to verify enrollment via text message or email. VA strongly recommends using text or email, but if these options are unavailable to you, you may call the Education Call Center (ECC) to verify enrollment. Please be advised that calling the ECC may result in long wait times. [Here is a step-by-step guide on how to verify your enrollment.](#) You can also check out our video [that explains the verification process.](#)

14. What has changed since the initial NCD enrollment verification rollout?

Students now have the option to verify their enrollment via email in addition to text and phone. Students who opt out of text messages will be automatically enrolled in email verification if they have a valid email address on file.

Monthly Enrollment Verification

15. How does the text option work?

- A. If you need to verify enrollment and you have a current U.S.-based mobile number on file for your GI Bill benefits, as your enrollment period approaches, you will receive



Monthly Enrollment Verification



- C. On the last day of each month, you will receive an email to verify your enrollment. The links in your email will expire and you will need to call the ECC to verify your enrollment.
- D. If your enrollment status has changed, please contact your School Certifying Official (SCO) to ensure your enrollment record with VA has been adjusted.

17. How does the phone option work?

You will contact the Education Call Center (ECC) 1-888-GIBILL1 (1-888-442-4551) and ask a representative to verify enrollment on your behalf. You can call at any time the following month.

NOTE: ECC wait times may be high due to the number of students verifying enrollment each month. Please note: if you opt into text message verification or email verification when you call into the ECC, you will not receive a confirmation text or email.

18. Are the text messages secure?

Enrollment verification via text message is safe and secure. VA will never ask for your personal information, such as social security number or bank account information, via text.

19. Text verification is not available to students with international phone numbers.

If you were not automatically opted into email verification, you will need to call the Education Call Center (ECC) at 001-918-781-5678. The ECC is open Monday through Friday, 7am to 6pm CT.

20. Can I use



Monthly Enrollment Verification



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Yes. You can contact the Education Call Center (ECC) at GIBILL (1-888-442-4551) domestically or 001-918-781-5678 internationally to verify enrollment by phone. However, ECC wait times may be high due to the number of students verifying enrollment each month.



Monthly Enrollment Verification



34. I accidentally opted out of text verification.

Monthly Enrollment Verification

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Starting at the end of April 2022, VA will begin utilizing a five digit short code to send enrollment verification texts. The short code number is 44354. Short code senders are verified by all mobile carriers and switching to a short code will allow us to send out texts in a more consistent manner and for you to receive confirmation texts faster. In some situations, VA may also utilize a 202 or 855 area number for enrollment verification texts. Please note that this phone number is only for verifying enrollment. You will not be able to contact a VA representative by texting or calling the number that messages you. If you have any questions, you should contact your School Certifying Official or the GI Bill Call Center. [Helpful resources are also available on the enrollment verification website.](#)