PATIENT RIGHTS & RESPONSIBILITIES
The staff at Pierce College Student Health Center is committed to

work with you to keep you in good health. We wish for everyone to

feel comfortable coming to the Student Health Center for medical

health and wellness issues. Here is a summary of your rights and

responsibilities as a user of the Student Health Center.

RIGHTS
Dignity

You have a right to have your dignity as an individual recognized and

respected, regardless of your race, age, sex, or lifestyle. You should

expect that all clinicians will introduce themselves and will address

you according to your preference.

Privacy

You have a right to privacy. You should expect that your discussion,

examination, and treatment will be conducted in privacy. You should

expect that the presence of any individual will be explained to you and

they will be introduced by name.

Confidentiality

You have a right to confidentiality to all communications and records

relating to you. Your permission must be obtained before we may give

information to anyone not directly connected with your care. This

applies to your parents and college officials. Exceptions required by

law include reporting communicable diseases, threats of suicide or

homicide, or suspected child abuse and domestic violence.

Ownership

The medical record is the property of the Student Health Center. As

outlined by laws of California, you have the right to review your

medical record and have a copy thereof if you so desire.

Understanding

You will be expected to be an active participant in decisions regarding

your health. You have a right to know and understand:

Our assessment of your problem.

• What tests are being done and why.

The risks of any tests or treatment.

• Alternatives, if any, and their risks.

• The prospects for resolution of your problem.

• The charges, if any, for your care.

Service

You have a right to expect pleasant and courteous service.

RESPONSIBILITIES
As a consumer of Pierce College Student Health Center, you have

responsibilities as well as rights.

is your responsibility to advise us if
you cannot follow the plan.

• Be sure to call if you are unable to keep a scheduled appointment.

FEEDBACK

If you feel that your rights have not been respected, ask to see or call

the Director of the Student Health Center at 710-4270.